Monitoring patterns and quality of care for people diagnosed with venous leg ulcers: the argument for a national venous leg ulcer registry

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ABSTRACT

Despite progress in the last two decades, chronic venous disease remains understudied and severely underestimated for its effect on public health. Venous leg ulcers (VLUs) are a common and costly problem worldwide. The burden of VLUs is expected to rise with an ageing population and the growing epidemic of diabetes and obesity, which coupled with chronic venous insufficiency (CVI) will reduce quality of life and increase health care costs. The main treatment for VLUs is a firm compression bandage to aid venous return. Variation in assessment, diagnosis and management of VLUs may mean delayed diagnosis, overuse of antibiotics and insufficient or inadequate use of compression therapy. Given the variation of care and the need to improve management of people with VLUs, there is an urgent need to develop and test clinical indicators to measure VLU outcomes. Significant variations predispose clinical practice that may not follow best practice guidelines. There is a need to monitor patterns and quality of care for people diagnosed with VLUs in Australia. The rationale for establishing a clinical quality registry is to improve quality and safety of care.

Keywords: venous leg ulcers, quality of care, clinical registries.

BACKGROUND

Despite impressive progress in the last two decades, chronic venous disease remains understudied and severely underestimated for its effect on public health. People with chronic venous insufficiency (CVI) are prone to developing venous leg ulcers on lower limbs that can occur spontaneously or after minor trauma. Underlying CVI pathophysiology causes healing to be protracted and recurrence is

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common¹. Venous leg ulcers (VLUs) occur as a result of chronic venous insufficiency, which causes a functional disorder of the venous system in the lower limbs. This impairment, which has been shown to damage superficial, deep or perforator veins (or all three), can cause increased venous pressure. Chronic venous hypertension leads to an inflammatory response by leucocytes that cause cellular and tissue dysfunction in vascular changes, (manifested initially as varicose veins) and dermal changes such as oedema, hyperpigmentation, venous eczema, lipidermatosclerosis and ulceration².³.

Venous leg ulcers are a common and costly problem worldwide⁴. In Australia an estimated 400,000 Australians suffer from chronic wounds, which in 2010 translated into costs of almost \$3 billion per year⁵. VLUs are a common chronic wound problem managed in many general practice, hospital outpatients and community settings with large variation in treatment and effectiveness⁶. People with CVI are prone to developing VLUs on ankles and lower legs. These ulcers are often painful and heavily exudating and due to underlying pathophysiology, healing is often protracted and ulcer recurrence common¹. The natural history is a cycle of healing and recurrence⁷ which has considerable impact on health, quality of life and socioeconomic costs⁸.

The burden of VLUs is expected to rise with an ageing population and the growing epidemic of diabetes and obesity, which coupled with CVI will reduce quality of life and increase health care costs⁶. The main treatment for VLUs is a firm compression bandage to aid venous

return^{9,10}. Compression assists by reducing venous hypertension, enhancing venous return and reducing peripheral oedema¹¹. Up to 70% of people with VLUs will experience ulcer recurrence after healing¹². It has been reported that up to a third of affected individuals will experience more than 10 episodes of ulceration in a lifetime, which will further increase health care costs^{13,14}.

EPIDEMIOLOGY AND BURDEN OF VLUs

The prevalence and costs of chronic VLUs in Australia are increasing. Age-related venous leg ulceration is the most common cause of lower limb wound in the western world, with prevalence estimated to be between 1.65% to 1.74%, and more common in adults aged 65 and older, a population expected to grow substantially in the next several decades¹⁵.

The Australian Diabetes, Obesity and Lifestyle study reports the prevalence of obesity among individuals with secondary level educational attainment is estimated to increase from 23% in 2000 to 44% in 2025. Among individuals with a degree qualification or higher, it will increase from 14% to 30%. Increasing levels of obesity over recent decades had expected to lead to an epidemic of diabetes and a subsequent reduction in life expectancy, but instead all-cause and cardiovascular-specific mortality rates have decreased steadily in most developed countries and life expectancy has increased ¹⁶⁻¹⁸.

Estimated increase in life expectancy will mean more people will be living with VLUs by 2025. Adults over 70 years of age represent the fastest growing segment of the Australian population and retaining health, mobility and independence at this age has become a major goal of preventive medicine¹⁹⁻²¹.

MANAGEMENT OF VLUs

Evidence suggests VLUs heal more quickly with compression than without and that multi-component compression systems are more effective than single-layer compression²²⁻²⁵.

The main treatment for a VLU is a firm compression bandage to aid venous return^{9,10}. It assists by reducing venous hypertension, enhancing venous return and reducing peripheral oedema¹¹. When provided in a multidisciplinary clinic, compression has been shown to heal more than 50% of VLUs in 12 weeks²⁶ and another Australian study reported healing in up to 80% of VLU in 24 weeks²⁷. Surgical removal of superficial and/or perforating veins or blocking incompetent veins by injecting an irritant solution (sclerotherapy) has been reported to aid VLU healing but not all patients are suitable for, or agree to venous surgery and surgery on deep veins is experimental and currently underevaluated^{11,28}. One in three CVI-affected individuals experience more than 10 episodes of ulceration in a lifetime. This causes pain, poor quality of life (QoL) and increases health costs^{13,14,29}.







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There are many challenges to healing people with venous leg ulcers (Table 1) but this alone is not the main issue. There is an imperative to gain a better understanding of the disease process and natural history. Sweden has demonstrated increased promotion of evidence-based practice guidelines can impact on healing rates and ulcer recurrence³⁰. Education of both frontline clinicians about the importance of VLU prevention as well as a public education campaign would go some way to improving the situation. However, changing health services to improve outcomes will require extensive infrastructure, costing time and money. It could be perceived as a major challenge to a large health care delivery system or it could be seen as an opportunity to make a major difference to improving quality care of people who suffer from CVI and active ulceration. Sweden has shown the way and demonstrated the improvement from a quality registry in leg ulcers in healing rates and improved QoL and also in economic terms. Management of people with a VLU has been found to be lacking due to treatment inconsistency^{27,31} and limited patient adherence to compression therapy^{6,32}. Individuals with a VLU will continue to experience more episodes of ulceration with recurrence rates estimated up to 80%33 and most ulcers recurring within three months of healing⁷.

Table 1: Challenges to healing

| Patient factors | Comorbidities e.g. diabetes, obesity |
|---------------------|--|
| | Socioeconomic |
| | Adherence to compression therapy |
| Wound factors | Ulcer size and duration |
| | Wound bed condition |
| Resource factors | Access to right care at the right time |
| | Reimbursement variability |
| | Cost of compression |
| Health care related | Clinical knowledge and skill variation |
| factors | Treatment by numerous practitioners |
| | No standardisation of venous diagnosis |
| | No standardisation of definitive treatment |
| | No national standard to monitor patterns |
| | and quality of care to measure outcomes |

VARIATION IN MANAGEMENT OF VLUs

Variation in assessment, diagnosis and management of VLUs may mean delayed diagnosis, overuse of antibiotics and insufficient or inadequate use of compression therapy^{31,34}. Clinician knowledge of best practice has been reported as lacking, and compression application has been shown to be varied and at times omitted if the Ankle-Brachial Pressure Index (ABPI) is unknown or is not able to be measured in the clinical setting^{24,25}.

Studies in Denmark and Ireland found that only about half of patients with leg ulcers had undergone investigations to determine aetiology³⁵ and only 40% of patients with VLUs had been treated with compression. In Scandinavia, researchers reported that clinical setting; diagnosis and treatment of VLUs can vary considerably from

patient to patient³⁶. An audit in England in 2005 found that 26% of leg and foot wounds had no definite diagnosis³⁷. Without a definitive diagnosis, the true prevalence of venous disease is unknown and by extension the burden on the health system and society is not documented in Australia. In addition, it has been reported that nurses who manage people with VLUs demonstrate a lack of understanding about the key concepts underlying compression therapy^{31,38,39}.

Best practice VLU guidelines are available to help guide clinical practice^{6,40,41} although uptake of these guidelines is inconsistent²⁵. Given the variation of care and the need to improve management of people with VLUs, there is an urgent need to develop and test clinical indicators to measure VLU outcomes. Significant variations predispose clinical practice that may not follow best practice guidelines. There is a need to monitor patterns and quality of care for people diagnosed with VLUs in Australia.

WHY ESTABLISH A NATIONAL VLU REGISTRY?

Clinical quality registries systematically collect health-related information on individuals who are: (a) treated with a particular surgical procedure, device or drug (for example, joint replacement); (b) diagnosed with a particular illness (for example, stroke); or (c) managed by a specific health care resource (for example, treated in an intensive care unit)⁴².

Information in clinical quality registries is captured on an ongoing basis from a defined population. The standardised set of information may be extracted from existing databases such as pathology, radiology or administrative systems, or it may need to be purposefully collected from medical records or directly from clinical staff using data-collection forms. The data are pooled at a central location, typically in a government, academic or research institute, and analysed to provide information about processes or outcomes of care.

The principal rationale for establishing a clinical quality registry is to improve quality and safety of care. Feedback is provided to participating health care settings and clinical staff to enable them to benchmark the outcomes of their treatment or their patterns of practice (after risk adjustment) to other Australian and international units⁴².

The value of clinical registries as cost-effective tools has been explored and reported⁴³. Larsson *et al.* analysed data from 13 disease registries in Australia, Denmark, Sweden, the United Kingdom and the United States and concluded that making health outcome data transparent to both the practitioners and the public can result in considerable cost savings to the health system. They found that for every dollar invested in registries, the return in terms of reduced direct health care costs could be as high as one hundredfold⁴³.

Other registries have demonstrated that monitoring activity improves compliance with quality indicators. The American Heart Association and the American Stroke Association have supported development of registries to monitor compliance with guidelines in patients suffering stroke, heart disease, heart failure and cardiac arrest⁴⁴. The stroke registry has reported a ninefold improvement in compliance with

guidelines and a highly significant improvement in equality of care over the six-year period it covers. The four registries have among them produced more than 200 published articles in peer-reviewed journals. They have identified areas of concern; driven improvement in measurement, guidelines and implementation strategies; reduced inequalities; and determined the safety and effectiveness of therapies applied in routine practice.

The expansion of clinical registries is a development common to most advanced health care systems. Sweden was one of the first to develop a coordinated approach for establishing clinical registries. More than 70 registers have been established in Sweden to monitor the quality of care⁴⁵. While each registry operates as an independent database, they all use common operating principles. In the UK there are more than 50 clinical registries (http://www.hqip.org.uk/assets/Core-Team/Directory-of-Clinical-Databases-and-Registers-JANUARY-2014. pdf.). More recently the US has recognised the importance of clinical registries, stating "Clinical registries provide the optimal foundation upon which to base many important elements of US health reform"⁴⁶.

A VLU registry can identify where variation exists in the management of venous ulcers, and will quantify the human and economic impact of that variation. It will monitor whether evidence-based practice is being delivered and the effectiveness of strategies to improve practice. Quality indicators fed back to health care institutions will, among other things, examine the extent to which healing time and recurrence varies according to patient and health service-related factors.

In the United States a wound registry collects three quality indicators specifically to monitor the quality of VLU care: (1) whether adequate compression has been provided at each visit; (2) healing or closure rates; and (3) whether a plan of care has been developed for ulcers not achieving 30% closure at four weeks. (The US Wound Registry 2014 at http://www.uswoundregistry.com/Specifications.aspx.).

Given the recent Australian study highlighting deficits in knowledge of appropriate VLU assessment and when to refer patients with non-healing ulcers for specialist review, quality indicators monitoring whether ABPI is used and referral practice may also be appropriate quality indicators³¹.

In Australia, our poor understanding of key concepts of best practice treatment, inadequate understanding of the extent of clinical care delivered, and lack of economic evaluation identifying the impact on the health system and society as a whole, leaves an information vacuum for policy decision-makers when allocating resources. Through improved capacity to measure, a VLU registry will help us monitor and ultimately improve quality of care.

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